

**Sacramento Region  
Retail Hydrogen Station Network Status in California  
Updated 17 January 2023**

Drivers are encouraged to plan their refueling by checking station status at <https://m.h2fcp.org> or their preferred hydrogen station status app.\*

Sacramento region retail hydrogen customers are advised that

- [Iwatani West Sacramento Station](#) This station is offline for an unexpected/unplanned technical issue. It is expected to be back online Tuesday, 1/17, in the afternoon.
- [Shell Hydrogen Sacramento Station](#) (Fair Oaks Blvd) The station is currently online; however, it will have a limited amount of hydrogen available until work is completed. We currently expect 2 deliveries a day, we apologize for the inconvenience.
- [Shell Hydrogen Citrus Heights Station](#) The station is offline as Shell works through technical issues. Shell is currently constrained by limited resources and working to resolve as soon as possible. An ETA will be posted when available. We apologize for any inconvenience.

We continue to monitor progress and will provide further updates.

\* Note that SOSS offers the most current station status information; CaFCP cannot vouch for the accuracy or timeliness of station status on other platforms.

**Additional Information**

- Drivers may wish to contact their dealerships or automaker customer service toll-free support line if they need assistance due to a station outage.
- The following are additional hydrogen provider resources:
  - Air Products: 1-800-224-2724 (Use option 2 when calling the customer service number)
  - Shell Hydrogen: 888-380-5259; <https://www.shell.com/energy-and-innovation/new-energies/hydrogen.html>
  - True Zero: (844) 878-9376; <https://www.truezero.com>
  - Iwatani Corporation of America: (866) 384-4829; <https://www.iwatani.com/hydrogen-fueling>; <https://www.iwatani.com/contact>
  - Air Liquide: 844-692-5423; <https://www.airliquide.com/science-new-energies/hydrogen-energy>